

Bill of Supply for Electricity

DUPLICATE BILL 18.02.25

Name: MR. SURAJMAL .S/O Mr. PHOOLU RAM

Billing Address: HOUSE NO J-595 KHASRA NO 383/2 KUSHAK ROAD NO-2 VILL SIRASPUR GALI 1 LANDMARK NA SWAROOP NAGAR SAROOP

Supply Address: HOUSE NO J-595 KH. NO. 383/2 KUSHAK ROAD NO-2 VILL SIRASPUR STREET NO. GALI NO-1 SWAROOP NAGAR SAROOP NAGAR

Mobile/Tel 8700157612

E-mail TPDDL404@GMAIL.COM

Sanctioned Load (KW/KVA) 1.00/
Contract Demand
Power Factor
District SHALIMAR
Zone Bhalswa
MRU No. SB11A003
Walking Sequence 171/2009/001
Pole/Pillar No. 503-102/9/1

CA No. 60016260139
Energisation Date 01/04/2006
Security Deposit 300.00
SLD Charges 1250.00
Connection Type PERMANENT
Tariff Category Domestic Lighting DL
Bill Basis Actual(KWH)
Bill Remark Bill On Reading
Bill Date 19/01/2025
Bill No. 13007821033
Connection Status Active

Meter and Reading Details (मीटर और रीडिंग का विवरण)

Unit यूनिट	Current Meter Detail वर्तमान मीटर की जानकारी		Removed Meter Detail उत्तरे हुए मीटर की जानकारी		Units Consumed (E) खपत की गई यूनिट्स [(A-B) x MF] + [(C-D) x MF]
	Current Reading (A) वर्तमान रीडिंग	Previous Reading (B) पिछली रीडिंग	Current Reading (C) वर्तमान रीडिंग	Previous Reading (D) पिछली रीडिंग	
KWH	17251	17133			118
MDI KW	2.54				

Scan & Pay
through UPI

Due Date (देय तिथि)

03-FEB-2025

(Immediate for Arrears)

Amount Payable

(कुल देय राशि)

Rs. 980.00



Current Demand Details / वर्तमान शुल्क का विवरण

Amount / राशि (₹)

Bill Period (बिल अवधि): 18/12/2024 to 18/01/2025
FC - 1.00 * 20.00 * 1.0322 = 20.64

Fixed Charges (F) स्थायी शुल्क	Energy Charges (I) विद्युत शुल्क			Power Purchase Cost Adjustment Charge (PPAC) (विद्युत क्रय समेजन शुल्क)	% Percentage	Amount	Electricity Tax @ 5% on (G+H+I+K+M) विद्युत कर (P)
	Units	Rate	Amount				
20.64	118	3.00	354.00	(J) PPAC on Fixed Charge	20.52%	4.24	22.75
				(K) PPAC on Energy Charge	20.52%	72.65	
Time of Day (TOD) Surcharge (G)				Surcharge / अतिभार			Rebate (छूट) (Q)
				(L) Surcharge on Fixed Charge	8.00%	1.65	
				(M) Surcharge on Energy Charge	8.00%	28.32	CCT/LED/WIFI Units
Time of Day (TOD) Rebate (H)				Pension Trust Charge (PTC)			
				(N) PTC on Fixed Charge	7.00%	1.44	Net Current Demand कुल वर्तमान शुल्क
				(O) PTC on Energy Charge	7.00%	24.78	
	Total Energy Charge (I)						530.47
			354.00				

Your Electricity Bill Summary / बिल सारांश

Net Current Demand कुल वर्तमान शुल्क	Subsidy सहायता	Arrears/बकाया		Provisional Refund वापसी	Adjustment समायोजन	LPSC अतिभार	Amount Payable कुल देय राशि (₹)
530.47	-530.47	Energy ऊर्जा	Non-Energy गैर-ऊर्जा			45.93	983.49
		937.56	0				

Subsidy Details (सहायता विवरण)				Consumption History (खपत का विवरण)			
Month	Unit Slab	Eligible Units	Subsidy Amount (₹)	Billing Period	Days	Units	Bill Basis
1.0322	0-200	118	-530.47	17/11/24 to 17/12/24	31	87	Actual
Payment/Coupon History (भुगतान/कूपन का विवरण)				15/10/24 to 16/11/24	33	175	Actual
SEP-24	JUL-24	NOV-23	SEP-23	10/09/24 to 14/10/24	35	333	Actual
2300.00	2620.00	410.00	230.00	11/08/24 to 09/09/24	30	308	Actual
			290.00	10/07/24 to 10/08/24	32	359	Actual
			1940.00	09/06/24 to 09/07/24	31	295	Actual
Other Arrears not incl. in "Total Amount Payable"							
On A/c of Theft Electricity		NTA/Dispute					

CONTACT US (संपर्क करें)

Sampark Kendra
19124Chat Assistance
7303482071Mobile App
My Tata
Power AppBill on
WhatsApp
7303482071Website
www.tatapower-ddl.comE-mail
customercare@tatapower-ddl.com

Important Message (महत्वपूर्ण संदेश)

For any help related to Online registration of New Connection request, please contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Interest accrued for FY 2023-2024, already adjusted in bill no. 10610808900 (Generated for the period 04.04.2024 TO 06.05.2024) for Rs. 25.50, TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 060016260139. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 27.58%, for detail, please refer reverse side of bill

Your Current MDI has exceeded the Sanctioned load (SL). Kindly note, as per DERC Order the highest of average of MDI readings recorded as per billing cycle covering any four consecutive calendar months during the fin. year i.e. from 1st Apr to 31st Mar would be adopted to revise the SL in next FY.

Arrears are payable immediately & Due Date is for Current Demand only

Notice: In event of all dues (incl. previous bill/s arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नोटिस: विद्युत अधिनियम 2003, धारा 56.1) के अन्वयेत नोटिस देने के 15 दिनों के बाद देय राशि (पिछले बिलों के बकाया सहित) का भुगतान न किया जाने पर कनेक्शन की आपूर्ति बंद करने के लिए बाध्य होंगे।)

Pay your Tata Power-DDL Bills through your
Payment App or Bank Website With
Bharat BillPay assurance.

Wasn't at home when the meter reader visited?
Send us your reading, along with
photographs using Self-reading on
WhatsApp.

96675 58009

"LET'S MOVE TO ELECTRIC VEHICLES
FOR BETTER TOMORROW
आपके परिवार के लिए विद्युत वाहन की तरह
बढ़ताव करें"

Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)

Category		Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS		₹ 150/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA	₹ 250/kVA		₹ 6.00/kVAh
	above 3kVA	₹ 250/kVA		₹ 8.50/kVAh
Industrial		₹ 250/kVA		₹ 7.75/kVAh
Agriculture		₹ 125/kW		₹ 1.50/kWh
Public Utilities		₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings		₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery			LT	4.50/kWh
			HT	4.00/kVAh

Detail of Power Purchase Cost Adjustment Charge Rates

for detail please visit <https://www.tatapower-dsl.com/regulations-and-compliances/tariff-related/power-purchase-adjustment-charges>

Period	Rate	Period	Rate
23.04.24 to 22.07.24	8.75% (Prov)	23.01.24 to 31.07.24	29.13% (Diff.)
23.07.24 to 22.10.24	8.75% (Prov)	01.08.24 to 31.10.24	27.58% (Diff.)
23.10.24 to 22.01.25	8.75% (Prov)	01.11.24 to 31.01.25	11.77% (Diff.)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निम्नदिय/पुस्तक/संकायत के लिए नीचे दिए गए विकल्पों में से किसी का चयन करके किसी का चयन करके हमसे सम्पर्क कर सकते हैं :-

- a. Sampark Kendra/सम्पर्क केंद्र [19124]
b. District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/रविवार-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customer@tatapower-ddl.com
d. To report Harassment, unethical Practice or Theft/अवैधानिक व्यवहार, निजिजी की चोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर सकते हैं
or write to us at vigilance@tatapower-ddl.com

Complaint Management: Three Tier Grievance Redressal Structure

Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/बिना आप अपने किसी भी मित्र/सहपाठी से संबंध में हुए कार्यवाही से संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केन्द्र जाकर नीचे दिए गए अधिकारियों से संबंध कर सकते हैं

- Level 2 - Customer Service Manager(CSM)/District Manager/उपमोक्ष सेवा प्रबंधक/जिला प्रबंधक अधिकारी/(on any working day/किसी भी कार्य दिवस पर)**

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्किल हेड (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)

Level 4

Customer Complaint Analysis Group (CCAG), उपभोक्ता शिकायत विश्लेषण समूह, Email: ccag@tatapower-ddl.com

b. Internal Consumer Grievance Redressal Cell

WebLink - <https://www.tatapower-ddl.com/Internal-Grievance-Redressal-Cell>, E-Mail ID - icgrc@tatapower-ddl.com,
Helpline No. - 011-66382301
Helpdesk - Tata Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram,
Delhi-110035.

TIER-II (Independent Forum-ECGRF)

- If Customer is still not satisfied with the resolution/response, **after exhausting all complaint handling, escalation and redressal mechanism at TPDDL**, In respect of grievances like New Connection, Billing, Metering, Load Shedding, Power Outage, Load Enhancement/Reduction, Disconnection, Reconnection of power supply, Name change, Category Change, Street Lights, Unsafe / Hazardous services, Voltage & Power related, Any other Grievance under DERC Regulations, 2017 or DERC Guidelines, 2019 or DERC regulations, 2014 or DERC Guidelines, 2024, then customer may approach:-

- Electricity Consumer Grievance Redressal Forum (ECGRF), Sub-Station Building, Police Colony, Model Town-II, Delhi-110009, Tel: +91-9717702316, E-mail: ecgrfpddi@gmail.com

• **Note:** Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents & inquiries etc. Which fall u/s 126, 135 to 141 & 150 of Indian Electricity Act, 2003.

TIER-III (Independent Forum-Electricity Ombudsman)
If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the **Electricity Ombudsman**, B-53, Pashchimi Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)

No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whatsapp	
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	NPSPH<space><RMN> or NPSPH XXXXXXXXXX	For Whatsapp Opt in give missed call at 7303482071 from RMN	
WhatsApp @ 7303482071	NPSCA<space><CA no> or NPSCA XXXXXXXXXX	Duplicate Bill on WhatsApp @ 7303482071	BILL<space><CA No.>

[illegible]**SAFETY TIPS/सुरक्षा सुझाव**

- **Install ELCB to detect any fault / leakage in wiring.**
इंफ्लेक्सीबी का उपयोग सुनिश्चित करें।
- **Check insulation of all electrical wirings & avoid overloading.** सभी विद्युत तारों के इन्सुलेशन की जाँच करें और ओवरलोडिंग से बचें।
- **Be vigilant for any signs of electrical problems.**
Use only licensed electricians for repairing. बिजली की किसी भी समस्या के प्रति सतर्क रहें। मरम्मत के लिए केवल लाइसेंस प्राप्त इलेक्ट्रिशियन का ही उपयोग करें।
- **Keep electricity meter & other electrical installations accessible.** किसी भी आपातकालीन स्थिति के लिए बिजली मीटर और सभी उपकरण का रास्ता साफ रखें।



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=


79 KG

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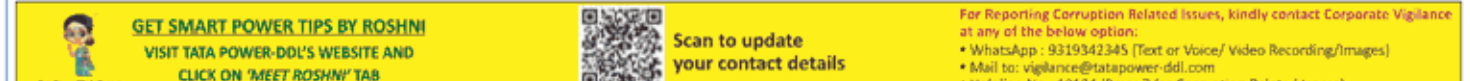

3 TREES IN A YEAR

Avail Govt. Subsidy upto ₹ 78,000 & Generation Based Incentive

For more details from
TATA Power-DDL call **19124** /
to register visit www.pmsunvagarh.gov.in

T&C apply.


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 VISIT TATA POWER-DDL'S WEBSITE AND
 CLICK ON 'MEET ROSHNI' TAB




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 Scan to update
 your contact details
 at any of the below options:
 • WhatsApp: 9319342345 [Text or Voice/ Video Recording/Images]
 • Mail to: ddlcare@tatapowerddl.com


GET SMART POWER TIPS BY ROSHNI
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 CLICK ON 'MEET ROSHNI' TAB

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.